

**To:** Eve Sinclair[eve.sinclair@lacity.org]; Cesar Contreras[36373@lapd.online]; Dominique Vitti[dominique.vitti@lacity.org]  
**From:** [REDACTED]  
**Sent:** Mon 8/5/2019 8:01:32 PM  
**Subject:** Re: [EXT] Fwd: New Outreach Request (Ticket Id #10986)

Thank you for your swift action.

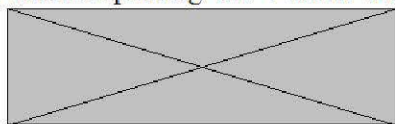
[REDACTED]

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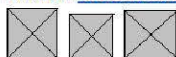
On: 05 August 2019 12:40,  
"Eve Sinclair" <[eve.sinclair@lacity.org](mailto:eve.sinclair@lacity.org)> wrote:

**WARNING:** This email is from an external source. Do not click links or attachments unless you recognize the sender and know the content is safe.

Hello, all! I just wanted to let you know that I also opened a service request today for Outreach to these individuals through the Los Angeles Homeless Outreach Portal ( <https://www.lahsa.org/portal/apps/la-hop/> ) and asked to have them referred to the Safe Parking Program in our district. You can learn more about this program in the attachment I have included below, as well as at this video link: <https://www.lahsa.org/videos?v=241-safe-parking-in-council-district-7-&ref=hmis> . Thank you for reporting this vehicle dwelling to our office.



**Eve Sinclair, Area Director**  
**Sunland-Tujunga Office**  
Councilwoman Monica Rodriguez, 7th District  
[7747 Foothill Blvd, Tujunga, CA 91042](https://www.lahsa.org/portal/apps/la-hop/)  
Phone: [818-352-3287](tel:818-352-3287) Fax: [818-875-4554](tel:818-875-4554) [www.monicarodriguez.org](http://www.monicarodriguez.org)



----- Forwarded message -----

**From:** Donotreply <[donotreply@lahsa.org](mailto:donotreply@lahsa.org)>  
**Date:** Mon, Aug 5, 2019 at 12:24 PM  
**Subject:** New Outreach Request (Ticket Id #10986)  
**To:** [eve.sinclair@lacity.org](mailto:eve.sinclair@lacity.org) <[eve.sinclair@lacity.org](mailto:eve.sinclair@lacity.org)>

## Los Angeles Homeless Services Authority

\*\*\* Automated Email. Please do not reply to this unmonitored inbox \*\*\*

Dear Neighbor,

Thank you for your outreach request. We appreciate your concern for our neighbors experiencing homelessness.

What's next? Once a homeless outreach team is sent out to the location, they will begin to build a relationship with the individual(s) experiencing homelessness. They will also begin assessing the person or people's needs. These can be as simple as an ID card or a shower and as complex as medical care, mental health care, and/or substance abuse treatment. You will receive a follow up email confirming that a team was deployed and the date of their visit. Please note that in many cases, teams may be already actively serving the location.

The services that our outreach workers provide are voluntary, and it takes time and patience to establish trust. We are bound to protect the confidentiality of those we serve, and therefore are unable share updates with you about this person's progress. Rest assured that our highly dedicated outreach teams will be working diligently with the goal of ultimately getting our neighbors off the streets and into housing.

If you are concerned about crime or illegal activity, please contact your local police department...and for the case of an emergency, please call 911.

Thanks again for your request. Together we can end homelessness.

**Address:** 11057 Oro Vista Ave, Sunland-Tujunga, CA 91040, USA

**Description of location:** There are several cars parking adjacent to Oro Vista Park, located at the intersection of Oro Vista Avenue and Grove

**Date last seen:** 08/05/2019 11:15 AM

**Number of people:** 4

**Name of person/people requiring outreach:** Unknown

**Physical description of person/people:** Reported by a constituent that lives nearby: Blue Toyota license plate # 67FV627/ Brown Nissan Pathfinder license #5PLR196/ White male, (bread heavy set, in his 40's/White Female heavy set, dark brown hair in her 40's. Note: both vehicles listed above belong to the same couple. They drive around in the blue Toyota and sleep in a brown Nissan Pathfinder license #5PLR196 Gray Nissan Rogue license plate # 8JQZ776/ White male late 40's/50's year of age. Blue Ford Explorer license plate # 4CZW691/ Could be an Hispanic women/ heavy set, dark long hair, mid 40's.

**Description of person/people's needs:** Please refer these individuals to the Safe Parking Program located at North Valley Caring Services, so they can connect with services, including showers, food, job training, and housing assistance: <https://www.nvcsinc.org/safe-parking> Thank you!!

**Your name:** Eve Sinclair

**Company/organization:** Council District 7

**How would you describe yourself?:** Government Employee (City/County/State/Federal)

**Email:** [eve.sinclair@lacity.org](mailto:eve.sinclair@lacity.org)

**Phone:** 8184850600

Sincerely,

Your friends at LAHSA

Los Angeles Homeless Services Authority  
*A Joint Powers Authority of the City and County of Los Angeles*  
811 Wilshire Blvd., 6th Floor, Los Angeles, CA 90017  
Phone: [\(213\) 683-3333](tel:(213)683-3333) | Fax: [\(213\) 892-0093](tel:(213)892-0093)

